

5 YEAR LIMITED WARRANTY

Barn doors manufactured by Renin are manufactured using only the finest, most stable materials or quality engineered wood with excellent design we guarantee your door for up to five (5) years from date of purchase. If you follow our recommendations you will enjoy your new door for many years to come. Natural wood doors have been crafted from carefully selected lumber featuring small knots, color variations, etc. These characteristics are true features of wood and will always be present; however, they will not impair the appearance or durability of the door.

For solid wood doors, we recommend the installation of the solid wood blocking for drywall applications, which should be sealed all six sides with stain/paint to your finishing preference. For stain grade doors, light sanding and filling of holes with color match putty may be used to your satisfaction. Please visit the stain/paint department at your hardware store where you purchased this door for finishing advice and door care. For our engineered solid wood doors, it is important to note that these are pre-finished and require no painting or staining as doing so will damage the paper wrap design.

Renin warrants all components and hardware for its barn door kits against defects in workmanship and materials subject to ordinary wear and tear, for the limited life of these products. This includes all hardware components of rail, spacers, anti-jump blocks, straps, stoppers, installation screws / bolts and door guides for a period of five (5) years. This warranty shall not apply if damages are due to abuse, mishandling, improper installation or use; incidental or coincidental water and/or moisture exposure or foreign matter which includes drippings from ceiling materials or paint; or materials placed on the back or edges of product by others; discoloration and slight hardware rusting when installed within five (5) miles of salt water.

This warranty does not extend to any labor charges incurred in the removal, re-installation or replacement of any defective products or parts thereof. In the event of a defect, malfunction or other failure of the product to which this warranty applies, Renin will remedy the failure or defect, without charge to the consumer within thirty (30) days from the actual receipt of the product, or refund of the purchase price at Renin's discretion.

To obtain performance under this warranty, the consumer should contact Renin Customer Service Department at 1-800-257-4093, between 8:30 am and 4:00 pm EST, Monday to Friday. This limited warranty is given to the original purchaser only, and is in lieu of all others including the implied warranty merchantability and fitness for a particular purpose and excludes all incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts, return of merchandise, or the exclusion or limitation of incidental or consequential damages. Therefore these limitations may not apply to you. Should you have any questions, contact the Customer Service Department at 1-800-257-4093.

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Renin

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Customer Service

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